

INFORMATION ABOUT THE TRANSPORT FROM BIARRITZ TO ST JEAN PIED DE PORT

our phone number in case of problem the day of the transport: 0033661960476

PRICES:

Prices per person (luggage included), we can take from 1 to 8 people :

| | 1 p. | 2 p. | 3 p. | 4 p. | 5 p. | 6 p. | 7 p. | 8 p. |
|---|----------|---------|---------|---------|---------|---------|---------|---------|
| Price/p. | 140,00 € | 70,00 € | 47,00 € | 35,00 € | 32,00 € | 27,00 € | 24,00 € | 21,00 € |
| Price/p. (night fare from 20h00 to 7h00) | 160,00 € | 80,00 € | 54,00 € | 40,00 € | 36,00 € | 30,00 € | 29,00 € | 25,00 € |

Bikes: 10€ per bike

We always try to make groups to share the transport.

HOW TO BOOK ?

The booking has to be made by email, we need to know:

- your name
- how many people you are
- the flight number and the exact time of arrival (we pick you up 30 minutes after the time of arrival)
- **your mobile phone number** that you will use the day of the transport (with the right prefix from your country)

HOW TO PAY?

* In advance by credit card: at the moment of the reservation, we will charge you 21€

- Cash, on arrival at SJPP : We don't have the credit card device in the vehicle, if you haven't paid in advance, the payment will have to be cash.
- **For all last minute reservations, we won't be able to offer you the credit card payment, it will only be possible by cash.**

CANCELLATION and REFUND

Cancellation free of charge up to 7 days before your transport. The amount you have paid will be refunded to the card used for payment

Cancellation within 7 days: no refund unless we can replace you.

WHERE AND WHEN DO WE MEET?

The airport of Biarritz being very small, it is very easy to meet. Inside the airport, at the arrivals gate, near the information desk, a driver will stand with a board. He will have your name and the names of the other passengers on it.

We will come 30 minutes after your time of arrival. Before we come to the airport, we check the exact airplane landing time on the airport's website. We will know exactly when you arrive. So, don't worry if you don't see us when you are outside, we are rarely late. It is not necessary to call us to be sure if we are arriving or not, we are certainly driving to you. **If anything happens (delay for any reason) we'll call you to let you know.**

HOW LONG IS THE DRIVE TO SJPP ?

The transport takes 1 hour in **normal traffic conditions**.
If you land on at 15h30, we will come pick you up at 16h00, and we will be at SJPP at 17h00.

VERY IMPORTANT: we make groups, how does it work? What do you have to know?

Before the transport :

When you make a request for a transport through the website, we will inform you about the transport time, if more people are registered for that transport, and the price.

If you book the transport, it means that you accept these conditions. If more people join the transport, the price will be lower.

If you want a shared transport only, you can inform us about it. In that case, we might offer you a transfer later than 30 min after you landing.

A few days before each transport, we check all the requests. If we have some transport which can be interesting for you, we will send you an email.

At the airport :

If you meet more pilgrims at the airport who want to join your transport to SJPP, it is possible for them to come with us **ONLY IF**:

- we have some seat left
- **we receive the booking by mail / WhatsApp/ SMS before we arrive at the airport.** We are only allowed to pick up people who have a written booking, people without any booking cannot join the transport. So, before we pick you up, you can send a mail to **contact@expressbourricot.com** putting in subject **"TODAY"** indicating that you wish to share the transport and that you want 2 seats more, for instance. Without any mail we **cannot pick up more persons.** You can say "I am Garry, and I met Linda and John to share the transport, so now we are 3 persons in my booking". **The booking is confirmed when you receive our confirmation.**

IN SAINT JEAN PIED DE PORT :

We will stop in front of the tourist office. You will have to walk less than 5 minutes to the pilgrim office and most of the hostels, albergue or hotel which are in the "Rue de la Citadelle"

If you want to be dropped off in another place than the tourist office, for example in front of your hotel, it will be possible if we have enough time for it, but we will charge you 2€ per person.

MORE INFORMATION ABOUT OUR OTHER TRANSPORTS :

Our office is open from Monday to Sundays from 7h00 to 9h00 and from **16h00 to 20h00 (19h00 on Sundays), from March 10th to October 18th .**

Bags to Roncesvalles :

We offer bag transport from SJPP to Roncesvalles, to make this walk easier: 8€

Bags to Santiago :

We do direct luggage transfer to Santiago, for the extra bag that you wouldn't need during your trip to Santiago: 80€ (bike box: 100€), storage included.

Mountain Shuttle :

A daily shuttle which can transport you from/to SJPP from/to La croix Thibault, via Huntto, Refuge d'Orisson, Vierge d'Orisson. It can help you to do this walk which can be difficult, but beautiful.

Transport to Roncesvalles :

Every day, upon request.

TIPS FOR YOUR WALK FROM ST JPP TO RONCESVALLES :

You can check the weather in this website :

- For St Jean pied de Port :

<http://www.meteofrance.com/previsions-meteo-france/saint-jean-pied-de-port/64220>

- For the mountain:

<http://www.meteofrance.com/previsions-meteo-montagne/iraty/64560>

The weather can be very different in SJPP and on top of the mountain, always take some warm clothes.

You can buy some equipment in this shop, if you miss something:

<http://www.directioncompostelle.com>

[The pilgrim office](#), N°39 in La Rue de la Citadelle, opens from 07:00 or 07:30 am to about 8:00pm.

We don't write the list of the hotels, albergue, and restaurant in SJPP: there are many, and you will find easily a place to sleep.